

Complaint Procedure for Human Rights And The Environment

JinkoSolar Holding Co. Ltd (the “**Company**”) and its affiliates aim to prevent and minimize risks to human rights and the environment and to end violations of human rights-related or environment-related obligations in its supply chains. You can help the Company in its efforts if you report information on such risks and violations. For such report, you can:

- Send an email to the address: partnercoc@jinkosolar.com;
- dial the following phone No.: +86 (21) 5180 8777 ; or
- send a letter to the following address: Supply Chain Management Department, JinkoSolar Center, Building 1, No. 1466, Shen Chang Road, Minhang District, Shanghai, People's Republic of China.

Before making the report, please note the following:

1. What kind of information can you report?

You can report information on

- risks to human rights or the environment or
- violations of human rights-related or environment-related obligations

if such risks or violations have arisen as a result of the economic activities of the Company itself, its affiliates or its direct or indirect suppliers of goods or services.

2. Who can make a report?

Any person who learns of risks or violations described above (item 1.) can make a report, regardless of whether that person is itself affected by such risk or violation.

3. What should you include in a report?

Reports should be based on facts and, if possible, contain all relevant facts, to the extent you have this information. You should also address what result you intend to achieve by making the report.

It is your choice whether you state your telephone number and/or your e-mail address or none of them, but we encourage you to provide at least one of them. This will enable us to give you feedback on your report. Besides, this will facilitate the investigations because we will be able to communicate with you about your report in case we have questions.

You may provide documents, photos and/or other files related to your report and, if so, briefly describe the file in the box next to the file. It is your choice whether you provide such files.

4. Who is responsible for processing the report?

Each report is processed, from the beginning to the end, by the Company's Supply Chain Management Department. Its members are impartial, in particular independent and not bound by instructions, and bound by secrecy.

5. In what way are you protected when making a report?

If you report information to the best of your knowledge and in good faith and if you, in particular, do not intentionally make untrue allegations, you are protected against disadvantage or punishment as a result of your report. Your identity will be treated confidentially. You may choose to make the report without mentioning your name and/or contact details.

6. How will your report be processed?

Please note that many of the steps described in the following only apply in case you have provided your contact details.

Once your report is received, this will be confirmed to you. It will then be checked whether your report falls within the scope of this procedure (see item 1. above). If necessary, the facts of the case will be clarified further, including by discussion with you.

When the facts have been sufficiently clarified, you will be informed about this status of the matter. If the report proves to be well-founded, the Company will – if necessary, in consultation with the supplier concerned – take the necessary measures to prevent, end or minimize the risk or violation in question and inform you about such measures. Which measures are suitable and appropriate to achieve this goal, depends on the individual case.

At any stage of processing your report, the Company's Supply Chain Management Department may offer a procedure for an amicable settlement.

7. Date protection

Please read and understand the Privacy Notice before you file a report. Your filing a report will be deemed an acceptance of the terms in the Privacy Notice.